



## **NatHealth Master App Cash Claims Feature**

For additional information, feel free to contact us  
at 06 5511 010, ext. 2.

## NatHealth Master App Cash Claims Feature

NatHealth simplifies the process of submitting cash claims with the NatHealth Master app, offering a smooth and secure submission experience anytime and anywhere.

1

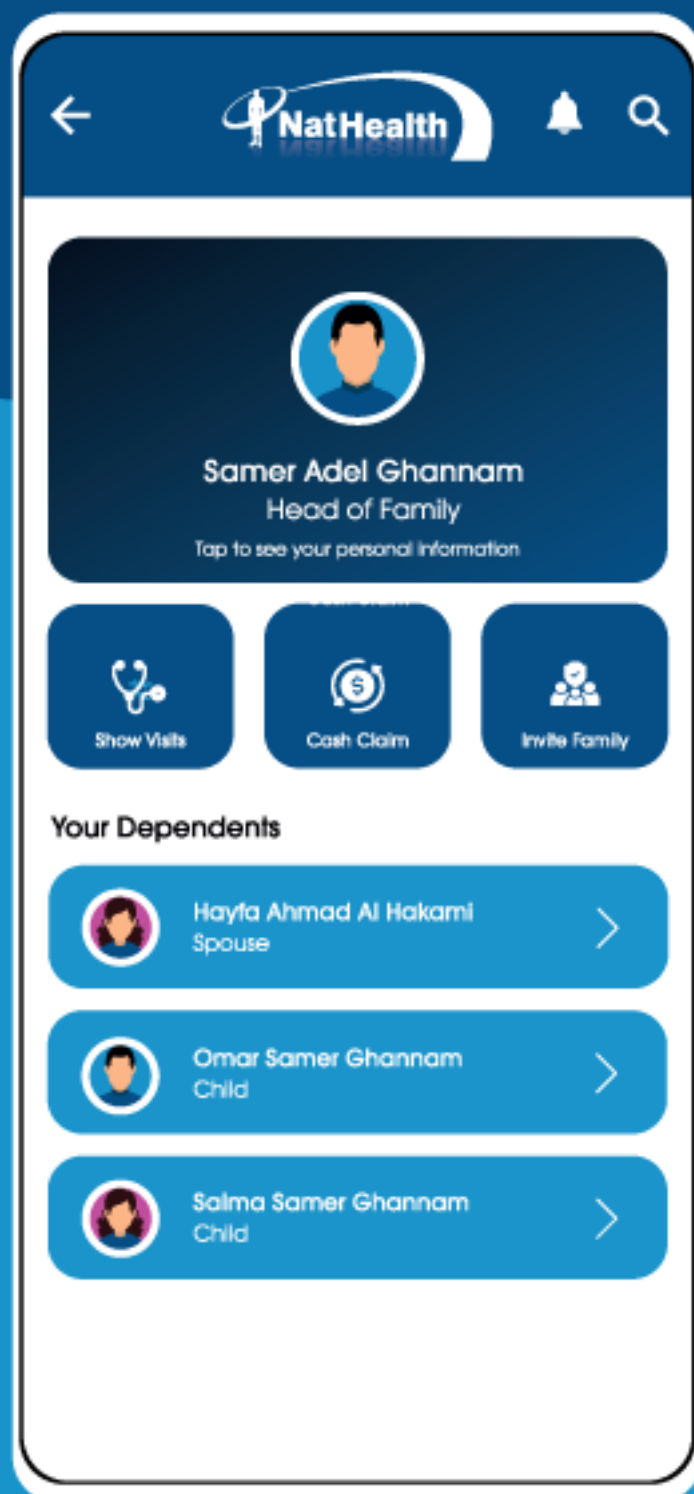
From the main screen, press on "Medical Profile" to get started.



# NatHealth Master App Cash Claims Feature

1

From your medical profile screen,  
press the «Cash Claim» button.



## NatHealth Master App Cash Claims Feature

2

View the list of previous cash claims requests along with their approval status (approved, partially approved, pending, or rejected). To initiate a new cash claim request, press the + button at the bottom.



## NatHealth Master App Cash Claims Feature

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Choose the applicant's name, either yours or a family member', and press on "Upload Files" to attach relevant files such as examinations, prescriptions, invoices, and other required documents. Press "Next" to continue.

The screenshot displays the 'Submit a claim' interface within the NatHealth Master App. At the top, there is a navigation bar with a back arrow, the NatHealth logo, a notification bell, and a search icon. The main content area is titled 'Submit a claim' and includes a sub-header: 'Make sure claims have all required information before submitting.' Below this, there are three main sections: 1. 'Cash Claim for:' with a dropdown menu currently showing 'Samir Ahmad Ghannam'. 2. 'Visit Type' with a dropdown menu currently showing 'Regular Visit'. 3. 'Upload Medical Documents' with a 'Choose files' button. Below the 'Choose files' button, it states '4 Documents uploaded.' At the bottom of the form, there is a 'Next' button. A small note at the bottom of the screen reads: 'required documents: medical reports, invoices, medical examinations and any other related documents.'

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Provide your financial information for the disbursement of the required amount,. Enter your full name in both Arabic and English, choose the bank name, input your bank account number, and provide the 1٤-digit IBAN, and press «Submit».

**Submit a claim**

Rest assured, all the information you've provided is encrypted for your security.

**Full Name (AR)**

Enter your name in Arabic

**Full Name (EN)**

Enter your name in English

**Bank Name**

Choose.. ▾

**Bank Account Number**

Enter..

**IBAN**

Enter..

Note: we need your full name in both languages to prepare your cheque or any needed financial document.

**Submit**

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A confirmation message will indicate that your request has been successfully submitted. Simply await immediate notifications from NatHealth that will clarify the approval status details of your request.



### **Cash Claim Submitted!**

Thank you, your cash claim has been submitted successfully, you will get notifications about the claim approval status.

OK